Job: Latinx Group Coordinator and Victim Advocate  
Reports to: Manager of Latinx Services  
Hours: Part-time position, 28 hours per week  
Benefits: Pro-rated Paid Time Off (PTO), holiday pay, and option to participate in 403(b) Retirement Savings Plan  
Classification: Part-time, non-exempt to FLSA; some evening and weekend hours will be required  
Salary: $17.43 per hour

Organization Summary: Compass Center for Women and Families helps all people navigate their journey to self-sufficiency, safety, and health. We empower individuals and promote equal access to opportunity regardless of gender or economic status. We are proud to serve over 6,000 clients each year with essential programs and services like career and financial education, legal resources, and support groups, all open to the public. Additionally, Compass Center is the only Orange County resource for comprehensive domestic violence crisis services. Compass Center is also closely connected to Chapel Hill-Carrboro City Schools, offering sexual health programming and empowerment programs related to safe relationships in middle school health classes.

Position Summary: The Latinx Group Coordinator and Victim Advocate is a part-time position working 28 hours per week finalizing and implementing the group program for Spanish-speaking victims of domestic violence and providing coverage on Compass Center’s 24-hour hotline.

Essential Job Duties and Responsibilities:
- Coordinate both virtual and in-person support group programs for Spanish-speaking victims of domestic violence
- Serve as a facilitator of Spanish-language support groups both online and in person
- Recruit, screen, train and supervise volunteers serving as support group facilitators
- Provide support to the Support Group Coordinator in arranging childcare for groups
- Provide culturally competent direct services to victims of domestic violence through the 24-hour hotline and in person in both Spanish and English
- Provide daytime hotline coverage in Spanish and English
- Provide back-up support to primary hotline advocates in accordance with the agency’s hotline back-up responsibilities guidelines
- Provide follow-up with clients as appropriate and necessary
- Maintain proper documentation of client contacts
- Communicate with Manager of Latinx Services about any Spanish-speaking clients served who require additional support or assistance
- Other duties as assigned by supervisor

Qualifications:
- Native Spanish speaker and fluency in written and spoken English
- Minimum of 6 months of experience providing direct services to clients with a preference for direct client work with victims of intimate partner violence
• Bachelor’s or Associate’s Degree preferred, High school and 2+ years’ experience in a social services field working directly with clients will be considered
• Demonstrated experience facilitating support groups
• Demonstrated experience with program implementation and development
• High sensitivity to unique barriers faced by immigrants and demonstrated enthusiasm and willingness to advocate for clients to minimize barriers
• Ability to work on projects and assist clients both remotely and in person
• Ability to perform job duties with a high degree of initiative and professionalism, demonstrated sound judgment, and outstanding communication skills
• Knowledge of Zoom, WebEx, Google Hangouts, and other electronic forms of communication preferred
• Possession of a valid driver’s license, of automobile insurance, and reliable vehicle preferred

We actively encourage diverse candidates to apply. Compass Center for Women and Families provides equal employment opportunities to all employees and applicants without regard to race, ethnicity, religion, age, gender identity or expression, sexual orientation, disability, national origin, genetic information, or veteran status.

To apply, please send a cover letter, resume and 3 professional references (prefer at least one a direct supervisor) to employment@compassctr.org. Please include the job title in the subject line of the email. No phone calls please. Applications will be reviewed as they are submitted and they will be accepted until the position is filled. Position start date in August 2020 preferred.